



# Courtney Buckett

Director, Adobe Commerce

As a driven professional with extensive knowledge in **Adobe Commerce**, I've demonstrated the understanding of effective **team management**. With over **10 years experience** in all stages of the project development process including: **requirements gathering, planning, design, development, testing, delivery and maintenance**. I'm known for my ability to **juggle multiple pressing projects simultaneously, meeting all deadlines and leading successful teams**.

courtneybuckett@gmail.com

303-563-9410

Tucson, AZ

[linkedin.com/in/courtneybuckett](https://www.linkedin.com/in/courtneybuckett)

## SKILLS

Adobe Commerce

Estimations & Presales

People Management

Requirements Gathering

Change Management

Leadership

Project Management

Software Development

UX/UI Design

Process Creation & Improvement

## WORK EXPERIENCE

### Director, Commerce Delivery Prokarma

07/2019 - Present

Adobe Commerce CoE

Remote, United States, Global

#### Achievements/Tasks

- Managed and led the **Adobe Commerce** team including collaboration with cross-functional teams
- Assisted in **Project Estimations & Pre-sales** activities include SOW creation
- Performed as a **Solution Architect** interviewing clients and **Gathering Requirements** during the Discovery process
- Defined all new processes for team and worked to monitor **Process Improvements**
- Oversaw all **Major Projects** from **Discovery through Launch** and into Managed Service
- Participated in **Interviewing, Hiring, and Training** new employees

### Director of Development Digital Operative

01/2018 - 07/2019

Adobe Commerce Agency

Denver, CO / Remote

#### Achievements/Tasks

- Led and coordinated global team for ongoing maintenance and development of **Enterprise Level B2B/B2C eCommerce** applications
- Managed multiple projects simultaneously, ensuring **Timely and Accurate Completion** in accordance with defined deliverables
- Developed **Workflows and Diagrams** to ensure compliance with client deadlines and requirements, while working with stakeholders to develop architecture framework aligning with company strategy, processes, IT assets with business goals
- Assessed and recommended **Architectural Improvements, Design Solutions and Integration Solutions**
- Worked in a consultative fashion with other department heads, such as marketing, finance and sales as an **Advisor of Technologies** that may improve their efficiency and effectiveness
- Communicated the company's **Technology Strategy** to investors, management, staff, partners, customers, and stakeholders

## WORK EXPERIENCE

### Director of Engineering Indaba Group

06/2014 - 01/2018

Adobe Commerce Agency

#### Achievements/Tasks

- Managed new **Adobe Commerce Site Builds and Maintenance** clients including tickets and communication bridge between client and developers
- Helped fellow **Developers and Project Managers** with issues on tasks and correct ways of implementation
- Developed workflows and diagrams to ensure production team was in compliance with **Client Deadlines**
- Worked with stakeholders to develop **Architecture Framework** that aligns strategy, processes, and IT assets with business goals

Denver, CO

## TECHNICAL SKILLS

### Programming Languages

PHP, Javascript, CSS, Less, PHTML

### Methodologies

Agile, Safe, Scrum, Kanban, Waterfall

### Tools

Jira, Confluence, Bitbucket, Github, Smartsheets, Microsoft 365, Adobe Commerce Cloud

### Design

Photoshop, Illustrator, Invision, Figma

## CERTIFICATES

Magento 1 Solution Specialist (11/2017 - Present)

Magento 2 Solution Specialist (07/2018 - Present)

Scrum Master (02/2017 - Present)

Scrum Master For Web Developer (02/2017 - Present)

Safe Agile Product Owner/Product Manager  
(10/2021 - Present)

Pragmatic Marketing - Level 3 (02/2019 - Present)

## RECOMMENDATIONS

### Marcin - Lead Magento Developer

*"If your company is looking for a leader who can organise work in modern web agency - look no further. Courtney is a cornerstone of every organisation and her versatile knowledge and attention to detail makes her second to none. Fully recommended as a leader and as a colleague. Pleasure to work with."*

### Chris - Technical Manager

*"Working with Courtney is a pleasure. Courtneys front-end development expertise allows her to produce code that is efficient and concise while also advanced in functionality. With the addition of her in-depth backend understanding of the Magento platform, she is able to architect and lead enterprise-class e-commerce projects to the finish line exceeding customers expectations. As a manager, Courtney sets the standard for leading a team. Shes able to juggle managing a team, company strategizing, development tasks of her own, Q&Aing internal code being interrupted to help her team members solve complex problems or make critical decisions with ease. Overall, Courtney is an asset to our company and a great person to work with."*